

## CAMPING

An area in the north end of the park has been set up for volunteers who may wish to camp during the festival, FREE of charge (campers and tents less than 20 feet only!)

- All campers must register with the Northgate/ Volunteer Camping Security Crew.
- Registration begins at 4pm the Wednesday before the festival
- Once provided, campsite numbers must be displayed on your tent or trailer at all times.
- Each volunteer is allowed ONLY ONE tent or trailer in the campground
- The City of Owen Sound is not allowing trailers or vehicles that are more than 20' on the soccer field and periphery. Arrangements have been made with the Marina (at a cost) to park in the area north of Kelso Beach Park with entrance via the Marina. Go to [Summerfolk.org/volunteers](http://Summerfolk.org/volunteers) to reserve a space.
- You must wear your Volunteer Camping wristband at all times and must be shown each time you enter the campground.
- Guests to your campsite must be registered, by you, and be either a fellow volunteer or a paid patron. Guests may sleep in their host's tent or trailer, but are not permitted to set up their own.
- To allow the emergency vehicles to enter the campground, an area of at least 10 feet must be clear between any fence and a tent or trailer.
- No garbage is to be left at the campsite. Recycle and compost whenever possible.
- No "in and out" privileges with your parked vehicle anywhere on the festival grounds.
- **Under NEW provincial law as of January 2017**, there is no smoking allowed on or surrounding (within 20 meters) any sporting event field. Therefore, there is **NO SMOKING ALLOWED within or surrounding the Volunteer Camping area (soccer pitch/field) and/or the baseball diamond.**

## HELPFUL THINGS TO KNOW

1. Your Name Badge and **Wristbands (required** for site entry each day!), and Volunteer T-Shirt can be picked up at the **Accreditation Booth**. If you have not filled out your current Volunteer Application OR paid your \$20 Folkie Fee you must do so at this time.

**Accreditation Booth Hours: Thursday 6 - 8 pm - Down By the Bay Tent** \*easy, early registration, Friday 1:30 - 10 pm, Saturday 9 am - 10 pm, Sunday 9 am - 2:30 pm (Front Gate)

2. **Please wear your wristband and lanyard** while working your shifts and while onsite. Your volunteer t-shirt is optional.
3. **Bring** extra clothes, sunscreen, bug spray, reusable water bottles (water is available for refills from our "Quench Buggy" locations), rain gear, low back folding chair or blanket for watching shows, comfortable shoes etc.. The Summerfolk General Store has some great supplies if you need to purchase any!
4. If you have any **accessibility** concerns please check out our "Accessibility Support Krew- ASK" Available at the First Aid/Child Registration Center, Amphitheatre seating support, private rest areas, and other opportunities. Remember! "JUST ASK"!

### CONTACT INFORMATION OF CREW CHIEF:



Name: \_\_\_\_\_

Cell: \_\_\_\_\_

My shifts:

#SUMMERFOLK



## SUMMERFOLK VOLUNTEER HANDBOOK

On behalf of the Georgian Bay Folk Society, your Board of Directors, and staff, we want to thank you for giving your time, energy and enthusiasm to this festival; it truly would not be possible without each of our 750 volunteers. Summerfolk's history is built around our volunteer base acting as incredible ambassadors, showing everyone who comes to this festival why it is truly one of a kind. You represent Summerfolk with each smile, each caring gesture extended towards our patrons and other volunteers, and with each hour of hard work! We cannot express enough how valuable each and every one of you is to the success of Summerfolk year after year!

**Enjoy your weekend!**

TEL: 519-371-2995

[sfvolunteers76@gmail.com](mailto:sfvolunteers76@gmail.com)

## VOLUNTEER SERVICES

Thank you for donating your minimum of 12 hours of time and energy! We greatly appreciate any additional hours. As a thank you Volunteer Services would like to offer our volunteers:

- Recognition as a valued member of the festival team
- Free weekend pass
- Food Voucher
- A volunteer T-shirt
- Free Camping (some limitations apply)
- Free tea/coffee at the Backstage Café
- Access to the Backstage Bar
- Volunteer Draws & more!

Please bring your feedback surveys located in the back of your lanyard and any questions/concerns to the Volunteer Services tent  
**(Hours: Friday 5-8pm, Saturday 12-6 pm, Sunday 12-6 pm).**

*Feel free to connect with us after the Festival at the GBFS Office to express any comments, concerns, or feedback!*

*Our volunteers are our eyes and ears at the Festival, and we appreciate hearing from you.*

*Feedback surveys available through <https://forms.gle/bHkgL9Ty6sHcBZ1FA>*



## GENERAL FESTIVAL INFORMATION

When you are not scheduled to work, we hope that you will enjoy the concerts and workshops! We are not able to offer reserved and advanced

**Parking:** Passes are available onsite to coordinators, crew chiefs, vendors, and staff. There are a limited # of accessible parking spaces inside/outside of the festival grounds (south of the box office). If you require an accessible parking space (have a gov't issued accessible parking permit), please contact the GBFS office.

**Amphitheatre seating:** Front gate and security crews facilitate safe and easy access for everyone. There are no reservations for seating.

**How it works:** Lineups form at Main and South gates before opening each day. Each person may reserve no more than 4 chairs. Two hours before gate opens, security will issue a number to each person in line. Twenty minutes prior to gate opening, be back in line to be escorted into the Amphitheatre to select seats. No high back chairs over 36" or umbrellas.

WE CONSIDER OUR MOST SERIOUS THREAT TO BE THE WEATHER! PLEASE BE PREPARED!

**In case of emergency** the SERT team will work closely with emergency services providers and volunteers to determine the best way to handle an evacuation of the festival grounds if necessary.

### In case of evacuation:

- One prolonged blast of a horn and all patrons will be directed to Leave the park. The city of Owen Sound has chosen the Bayshore Arena as the location for the community to commence to if needed
- 3 consecutive short blasts of the horn = all clear and everyone may safely return to the festival grounds

## VOLUNTEER CODE OF CONDUCT

As volunteer for the Summerfolk Festival, I agree that:

- I will be a responsible ambassador for the Festival and represent the GBFS in a positive way;
- I will be respectful of festival goers;
- I will work with other volunteers, performers, and staff in a positive manner;
- I will fulfill all volunteer responsibilities (i.e., the tasks assigned of me & the minimum time commitment required);
- I will maintain confidentiality with respect to all Summerfolk Festival information and records;
- I will refer questions from the media to the Administration Trailer
- If I am inside the festival grounds, I will not reserve seating in any of the audience areas until after the gates open and the lineups at both the main gate and south are clear. (It is my understanding that I have the option to stand in line for a seat if I am not on duty);
- I will leave my pets at home;
- I acknowledge my position of trust, and will not use for my own advantage any money, information, or properties belonging to the Festival, its sponsors, artists, or vendors;
- I understand that if I consume alcohol after my shifts are completed for the day, I am expected to drink responsibly
- I understand that my festival admission wristband, lanyard, and volunteer t-shirt are non-transferable
- I have read the GBFS/Summerfolk Customer Service Policy and Code of Conduct

I understand that the GBFS has updated policies in place addressing Workplace Health and Safety, Accessibility and Harassment. We represent the dignity, self-worth, and human rights of every individual and strive to create a work environment that is safe and enjoyable to all.

**\*Failure to adhere to the Code of Conduct may result in disciplinary procedures or immediate loss of your volunteer standing for the current and future years.\***